1:1 Frequently Asked Questions

1. **What device are students using?**
   High school students will be using a 2 in 1 HP Tablet/Laptop Computers as well as a device bag for storage and transportation.

2. **Will the device go home each night?**
   Yes, the device will go home for students to work on academic assignments and to be fully charged.

3. **Will students’ Internet access be limited at home as it is at school?**
   Yes. Our mobile filter will continue to work to protect students from accessing inappropriate sites.

   *The tablet must be shut down when arriving at school and then turned on to receive the virus signatures that are loaded every morning over the wireless network.*

   **Tip:** How to properly shutdown the Tablet from the touch screen.
   1. Swipe from the right side of the screen.
   2. Choose Device> Power> Shutdown

4. **What if the device stops working properly or has other internal issues?**
   Each high school has a newly created class called **CRAM- Computer Repair and Maintenance**. Devices that are not working will be turned into the CRAM class for repairs. A temporary device will be issued to the student if available.

5. **What about insurance coverage for the device?**
   All devices are under a manufacturer’s warranty for one year. We recommend parents purchase individual laptop insurance (Approximately $60-$70) from a 3rd party such as Worth Ave. Group or another provider. Select the value of $700 for the insurance amount. This will insure the device for all damage not covered by warranty including theft.

   **Tip:** The serial number of the device can be found by removing the tablet from the keyboard. The serial number is on the bottom edge.

6. **Will students bring their device every day?**
   Yes. Students are required to bring their device **fully charged** to school every day. If they forget their device a parent may be called to bring it.

7. **What if the device gets stolen?**
   A police report needs to be immediately submitted by the parent/guardian of the student if the device is stolen outside of school property. If it is reported stolen on school property the school will submit a report. A new device will be issued.
8. **Will they take it to every class?**
   Yes, students will be taking their device to every class unless given different directions by their teacher.

9. **What programs will they have available on their device?**
   Students will be utilizing Microsoft Office 2010 applications through Windows 8. The devices will be updated with Windows 10 next summer when it becomes available. Adobe Suite and many individual course programs will be loaded in addition to Canvas, our learning management system. Students’ Google accounts through MCCSC will be easily accessible through the device and available for storage and creating.

   One Note is provided on each tablet to assist students in organizing class notes and as a place to store graphics and multimedia for assignments. Tutorials are provided for students effectively to learn this application.

10. **Will students have the device over the summer?**
    No, students will turn in their device at the end of the school year. Students who will be returning in the fall will receive their same device back.

11. **Will my students still have books?**
    Yes, however over the course of the next few years, these tablets will gradually replace the heavy paper books now in use.