

FAQ

- **Can I choose which pod location I want to send my child to?**
 - Yes, the pod location does not have to be your child's home school. Placement is subject to availability; your child may be placed at your second choice.
- **Can my preschooler attend?**
 - Yes, students who are currently enrolled in MCCSC's preschool program are eligible for KIDZONE! Preschool students will be placed in a preschool classroom with other students their age.
- **Will there be transportation for my student?**
 - No, MCCSC will not be providing transportation for KIDZONE!
- **How do I drop my student off?**
 - All students must be walked to the door of the school by an adult regardless of what time they are dropped off.
- **Can I choose the weeks or days that my child attends?**
 - KIDZONE! is a full time program and you will be billed weekly regardless of attendance. Your child will be enrolled full time until you either withdraw them or school returns to phase yellow or green.
- **When is the first week's tuition due and how can I pay?**
 - The entire first week (including Extended Day if applicable) must be paid before the child can enter the program. Office staff will call you at the number provided on the registration to accept the first week's tuition.
- **How will I be billed for subsequent weeks?**
 - You will receive a bill via email one week prior to service.
- **What qualifications do I have to meet for tuition assistance?**
 - Students who receive textbook assistance qualify for a scholarship to cover KIDZONE! Supervised Learning Time (9:00am-3:00pm) and Extended day PM (3:00pm-5:30pm) tuition.
- **What happens if I don't pay my balance?**
 - If tuition is not paid by 4:00pm on the due date listed on your bill (the Friday prior to service), your student will be removed from the program and their seat will be offered to the next person in the queue.
- **What happens if I am late to pick up my child?**
 - Late pickup fees are assessed at \$1 per minute per child. Late pickup begins at 3:01pm or 5:31pm for students enrolled in Extended Day PM. Students not enrolled in Extended Day PM who are not picked up by 3:01pm will be charged \$1 per minute
- **Will meals be provided?**
 - Breakfast and lunch will be available for your student at no charge through the MCCSC cafeteria, or students can bring meals from home.
- **What should my child bring?**
 - Students must bring water bottles, iPads, learning packets, and other assigned school work.
- **Does my child have to wear a mask?**
 - Yes, students must wear their masks while on school property to abide by health and safety practices.