



*New registration deadline
and class times!*

Monroe County Community School Corporation

Adult Education

Computer Support Specialist



Spring 2012

Registration Form: **Computer Support Specialist, Spring 2012**

Name _____ Date of Birth ____/____/____

Mailing Address _____

City, State and Zip _____

Phone Number (____) _____ Email Address _____

I have: a high school diploma or GED OR current enrollment and regular attendance in Adult Basic Education classes with required TABE scores

Form of payment enclosed (payable to MCCSC): check or money order

Copy of WorkOne training voucher with name of WorkOne case manager _____

Company purchase order (company name _____ PO number _____)

Detach and mail with payment by Feb. 10, 2012, to: **MCCSC Adult Education, Broadview Learning Center, 705 W. Coolidge Dr., Bloomington, IN 47403**

Business Training Solutions

► Computer Support Specialist

Certify that your entry-level IT staff have the right skills to get the job done successfully. CompTIA A+ certification validates foundation-level knowledge and skills necessary for a career in PC repair and support.

CompTIA A+ is designed to measure the abilities of IT professionals with at least 500 hours of hands-on lab or field experience. The certification consists of two exams: the first exam tests knowledge of computer technology, networking, security and customer service. The second exam focuses on practical application and tests the candidate's ability to apply the right tools and troubleshooting techniques.

Ideal candidates for this computer support specialist course in A+ certification include those who are developing careers as:

- Enterprise Technicians
- Field Service Technicians
- PC or Support Technicians
- IT Administrators



CompTIA A+ Course Information:

Days:	Tuesdays and Thursdays (13 weeks)
Dates:	February 21 – May 23, 2012 <i>(No class the week of March 12)</i>
Time:	6:00 – 9:00 pm
Location:	Broadview Learning Center, Room 141 705 W. Coolidge Drive, Bloomington, IN 47403
Tuition:	\$1,487 (includes all materials and A+ certification tests)
Phone:	(812) 330-7731
Register by:	February 10, 2012
Refunds:	No refunds after the first day of class.
Requirements:	(1) High school diploma or GED or (2) current enrollment and regular attendance in Adult Basic Education classes with TABE reading and math scores at 10.0+.

Why certify?

- Gain higher IT performance resulting from skilled certified employees.
- Verify your employees have the foundation-level knowledge and skills necessary for a career in PC repair.
- Demonstrate proven knowledge of core hardware and operating system technologies.
- Minimize training costs and simplify hiring processes.
- Give your business a competitive edge and help it stand out from the competition.
- Measure the abilities of IT professionals and certify that their knowledge and skills meet industry standards.



“If a technician has CompTIA A+, it guarantees to their employer that they have the basics: installing, troubleshooting software, hardware, and soft skills. It covers all the knowledge a beginning tech needs and it gives them an advantage over those who are not certified.”

—Amy Proveniers, Business Support Representative, Dell

“CompTIA is recognized. The layman is starting to see the value of the professional service. It’s invaluable from a service marketing perspective.”

—Alex Fogel, Senior IT Professional, Ricoh and Samsung

Need more information? Contact:

MCCSC Adult Education • www.adult.mccsc.edu • (812) 330-7731